

Minimum Browser Requirements for SiTELMS

MedStar SiTELMS recognizes the diverse operating systems, devices, and internet browsers our clients are using. For optimum performance, the web pages and web-based applications hosted by MedStar SiTELMS require a current web browser. It is the intent of MedStar SiTELMS that all of its web pages and web-based applications will work well with the current stable release and one previous release of Microsoft Edge (based on Chromium), Google Chrome, Mozilla Firefox, and Safari.

Supported Operating Systems

- Windows 10
- macOS:
 - macOS Monterey 12.0.1
 - macOS Big Sur 11.6.1
 - macOS Catalina 10.15.7

Browsers

Please use the latest versions of the following browsers:

- Microsoft Edge
- Google Chrome
- Mozilla Firefox
- Safari

To find the browser versions, follow the steps below:

- Microsoft Edge
 - Go to the settings icon in the upper right of the browser. Select Help and feedback, then select About Microsoft Edge.
- Google Chrome
 - Go to the settings icon in the upper right of the browser. Select Help, then select About Google Chrome.
- Mozilla Firefox
 - Go to the settings icon in the upper right of the browser. Select Help, then select About Firefox.
- Safari
 - Go to Safari in the upper left, then select About Safari.

Additional Information

- Make sure that JavaScript is enabled.
- Accept browser cookies.
- Download the latest version of Adobe Reader for free here (<https://get.adobe.com/reader/>) to open PDF documents.

Contact Information

For additional information or assistance, please contact the MedStar SiTEL Help Desk by phone at 855-745-1861 from 8 a.m. to 5 p.m. Eastern time (Monday through Friday) or by email at helpdesk@email.sitel.org.